



# LIFETIME GUARANTEE

## SUSTAINABLE QUALITY

DYNAFIT guarantees the restoration of the original product functional state for a period of 10 years.  
A service from us to our customers – and for the environment.

### 10-YEAR GUARANTEE

We offer our LIFETIME GUARANTEE on a selection of DYNAFIT products – if it is registered online within 12 months after purchase.

2 YEARS	5 YEARS	10 YEARS
LEGAL WARRANTY	EXTENDED GUARANTEE WITH REGISTRATION (2 + 3 YEARS)	GUARANTEE OF REPAIR AFTER THE FIFTH YEAR
DYNAFIT COVERS EXPENSE		CUSTOMER COVERS EXPENSE
Without product registration		
2 YEARS LEGAL WARRANTY	10 YEARS GUARANTEE OF REPAIR AT THE CUSTOMER'S EXPENSE (2 + 8 YEARS)	

### REGISTRATION

**PRODUCT PURCHASE**  
Keep the original receipt.

**ONLINE REGISTRATION**  
Register product within 12 months after purchase. Only valid, if the original receipt is uploaded.

**10 YEARS LIFETIME GUARANTEE**  
Starting with the day of purchase, not the registration day. The LIFETIME GUARANTEE is not transferable.

Without product registration, DYNAFIT covers expense for the two years legal warranty. After that, customer covers expense for the following eight years.

### WHICH REPAIRS AND SERVICES ARE INCLUDED?\*

HARDGOODS	BINDINGS	SKI BOOTS	SKINS
	<ul style="list-style-type: none"> <li>• Toe piece</li> <li>• Excenter</li> <li>• Base plates</li> <li>• Brakes</li> <li>• Heel unit</li> <li>• Suspension forks</li> <li>• Crampon attachments</li> <li>• Sliding plates</li> <li>• Individual parts on the front and rear units</li> </ul>	<ul style="list-style-type: none"> <li>• Velcro</li> <li>• Buckles</li> <li>• Resoling</li> <li>• Heel inserts</li> <li>• Twistfit</li> <li>• Ski/walk</li> <li>• Spoiler</li> <li>• Grid bands</li> <li>• Tongue</li> <li>• Rivet (joint rivets, etc.)</li> </ul>	<ul style="list-style-type: none"> <li>• End hook</li> <li>• Skin tip attachment</li> <li>• Re-gluing and waterproofing</li> </ul>
SOFTGOODS			PRODUCT WARRANTY FOR
	<ul style="list-style-type: none"> <li>• Seams and broken stitches</li> <li>• Tears, rips and holes</li> <li>• Missing parts (draw strings, pullers, stoppers)</li> </ul>	<ul style="list-style-type: none"> <li>• Buttons</li> <li>• Malfunctioning or broken zippers</li> <li>• Velcro</li> </ul>	<ul style="list-style-type: none"> <li>• Seam tape failure</li> <li>• Elastics</li> <li>• Cords</li> <li>• Pilling</li> </ul>

### WHAT IS NOT INCLUDED?

EXCLUDED PRODUCTS		
Baselayers, t-shirts, running & mountaineering shoes, ski boot liners, socks and gloves		
EXCLUDED CLAIMS		
<table border="0"> <tr> <td> <b>Normal wear and tear</b> <ul style="list-style-type: none"> <li>• General abrasion</li> <li>• Misuse (not according to product instructions)</li> <li>• Replacement of insoles</li> <li>• Scratches</li> <li>• Malicious &amp; careless damage</li> </ul> </td> <td> <b>Aesthetic restoration</b> <ul style="list-style-type: none"> <li>• Replacements &amp; product repairs might not be original colors, fabrics and parts</li> </ul> </td> </tr> </table>	<b>Normal wear and tear</b> <ul style="list-style-type: none"> <li>• General abrasion</li> <li>• Misuse (not according to product instructions)</li> <li>• Replacement of insoles</li> <li>• Scratches</li> <li>• Malicious &amp; careless damage</li> </ul>	<b>Aesthetic restoration</b> <ul style="list-style-type: none"> <li>• Replacements &amp; product repairs might not be original colors, fabrics and parts</li> </ul>
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### GO-LIVE

<p><b>OCTOBER 1, 2023</b> THE NEW LIFETIME GUARANTEE: STARTING WITH ALL REGISTERED INLINE PRODUCTS FROM THE WINTER 23/24 COLLECTION</p>	<p><b>OCTOBER 1, 2025</b> EARLIEST POSSIBLE LIFETIME GUARANTEE CLAIM – NORMAL PRODUCT LEGAL WARRANTY IN EFFECT UNTIL SEPTEMBER 30, 2025</p>
<p>EXISTING LIFETIME GUARANTEE ON EYEWEAR, BOOTS AND BINDINGS, REGISTERED BEFORE OCTOBER 1, 2023, CONTINUE WITH ORIGINALLY APPLIED RULES</p>	

MORE ABOUT THE LIFETIME GUARANTEE



\*For further information, see service guide



THE MOST SUSTAINABLE PRODUCT IS THE ONE YOU HAVE



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