

# PRODUCT CARE

Down

## **TABLE OF CONTENTS**



WASH/DRY 3

CARE 5

STORAGE 5

**SERVICE** 6

A must-have for every mountain athlete: A down jacket keeps you warm and is breathable. A down fill takes care of that for you, using the feathers from geese and ducks. Air gets trapped between the soft, fine feathers and that offers outstanding insulation, maintaining your body's warmth where you need it: On your body.

For our collection, we exclusively use premium down that is only harvested ethically. **Downtek<sup>TM</sup>** uses only white goose down that satisfies responsible down standards. Its water-resistant treatment ensures that the down maintains its insulating effect even when damp from snow, rain or sweat.

**Re:Down** is made of recycled down and feathers that is a post-consumer recycled. After a thorough sorting and sterilization process, the recycled down gains a second life in our collection.

## **NICE TO KNOW**

You should wash a down jacket as infrequently as possible. Every wash cycle removes a bit of the down's natural oils. That decreases its lofting ability and stretch. Before you toss it in the washing machine, ensure that it's not enough to simply air out your item well.

## WASH/DRY

## **Prior to washing**

- ► Close and secure all zippers and empty pockets.
- Secure or close all closure tabs and bands.
- ► Check to be sure your jacket has no holes that could allow down to escape. Our tip: Holes and tears can be fixed with repair sets or special repair tape.
- ▶ Pre-treat heavy dirt or stains by rubbing in a little gentle liquid detergent or using a pre-wash cycle.
- ➤ Your down jacket must spin freely in the dryer. Best is to use a washing machine with a minimum capacity of six kilograms (about 13 pounds).

## Washing

- ∅ Do not dry clean
- Avoid all bleach products
- ▶ Use detergent specially made for down.
- Avoid the use of fabric softeners, powdered detergent, spot removers and bleach. That can lead to changes in color, and can compromise the down and the performance of your jacket.
- ► If available, use a down wash cycle; otherwise, use a wool or delicates cycle with a maximum temperature that is cool/cold (30 °C) and has a low spin cycle (maximum 400).
- ► If at the end of the wash cycle you can still see remains of detergent on your jacket, repeat the rinse cycle until all remains have been washed out.

## **TAKE NOTE**

Your jacket will be very heavy after washing! Remove it carefully from the washing machine so the seams or chamber stitching doesn't rip or tear.



## **Drying**

- Ory on a gentle or down cycle on warm (max. 40 °C)

#### In the dryer

- ▶ Best is to dry your apparel with down jacket in a dryer with a capacity of at least six kilograms (about 13 pounds).
- ► The down will loosened and regain its loft in the dryer. It also reactivates the insulation of the outer material's and down's DWR treatment.

## **OUR TIP**

Put two or three clean tennis balls or wool dryer balls with the items in the dryer. They ensure that the down regains its full loft during drying and soak up any excess water.

- After the first drying cycle, the jacket is often still damp. Just put it back in the dryer for another cycle. Shake out your jacket carefully and check to make sure no clumps of down have been created. In the case of clumps, you can carefully push them into the center of a chamber.
- ► Repeat the above as long as there is any remaining moisture and until there are no more clumps.
- ► Finally, hang your jacket in a warm, dry place and shake it out regularly. It can take up to three days until all down stuck together to dry out and re-fluff.

## Air-drying

- You can also air-dry your jacket as an alternative. For good results, you need a lot of time and to pay close attention.
- ► Lay the wet jacket flat on a drying rack and shake it out at regular intervals. At the beginning, every two hours and after that at bigger and longer intervals. That prevents the down from clumping.
- ► You can always distribute the down evenly again in the chambers with your fingers.
- ► To air-dry, you need lots of patience and it can take up to a week.
- ▶ Pay attention that your down jacket is not in direct sun or close to a heater.



## CARE

## **Directly after activity**

Air out your garment well to complete remove any moisture.

#### **DWR** treatment

To protect your down fill from moisture, we recommend regularly restoring the DWR treatment of the shell using a PFC-free spray made just for outdoor apparel.

## **OUR TIP**

A treatment spray made by Toko. Our tests have shown that this maintains the water repellency of your outer fabric even after several washings. Find the spray here: Eco Textile Proof

## **STORAGE**

#### In-Season

During the season when you are using the garment, store your down jacket on a hanger in a dry area, away from direct sunshine.

#### Off-Season

- ► Ensure that in storage your down jacket is not compressed too much.
- ► The washed and dried jacket is best stored on a hanger or folded loosely in a storage box or bag.



## **SERVICE**

## Repair and replacement parts

We offer repair services and replacement parts for many products. Our credo is: Repair, don't toss. Find out more from your DYNAFIT retailer or our customer service.

## LIFETIME GUARANTEE

We are convinced of all that we do, and we are proud of our high quality and the long lifespan of our products. Indeed, we underscore this trust with a promise to you: For our bindings and ski touring boots as well as our ski goggles and sunglasses, we offer our LIFETIME GUARANTEE. In addition, we also extend our guarantee for all other DYNAFIT products from their regular two years up to three years when you register your products online.

Additional information is available in here:

**LIFETIME GUARANTEE**